## The True Cost of the Flexible Office

Comparing the total occupancy costs of conventional property acquisition methods with serviced office space in London and six regional UK cities

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#### **Methodology:**

The Chartered Institute of Purchasing & Supply (CIPS) set out to examine the total costs involved in occupying office space in a number of key city centre locations around the UK. Parameters included occupancy periods of between 1-36 months and space requirements for 1-60 people.

The question was asked, "How does the cost of a serviced office in a business centre compare with the costs involved in leasing conventional office space?"

Total occupancy costs researched included items such as rent, furniture, office equipment, cleaning and electricity (see Figs 5 and 6). All figures were researched locally in London (City & Central); Birmingham; Bristol; Edinburgh; Leeds; Manchester; Reading. Rental costs were provided by leading commercial property agents in each City, while serviced office costs were supplied by Regus.

The figures for a conventionally leased space were compiled with no knowledge of the equivalent figures for business centres, to ensure that the actual comparisons calculated were free of bias.

The research follows similar research conducted by CIPS in 1996, although at that time only two City locations, London and Birmingham were researched.

When calculating the cost of any equipment, e.g. furniture or photocopiers, the resale value at the end of the office lease period was also taken into account, so any purchase costs were offset against residual value at the end of the usage period. This ensured a totally fair comparison with the business centre figure. For each cost element in the conventional leased office scenario, the lowest price was used, consistent with the product/service specification in the business centre office.

### **Key findings:**

The results of the new survey show conclusively that the fully inclusive nature of the serviced office can produce savings in virtually all scenarios, with a saving of up to an average of 78% (see Fig 1) being achieved over the total occupancy cost of conventional office space.

An indication of how much the commercial property market has changed during the past five years can be seen throughout this report. For instance, Figs 5 and 6 show that the total saving achieved by using serviced office space, when compared to the total occupancy cost of traditional office accommodation methods, are significant in all regions of the UK. In addition, overall savings achieved by the use of serviced office space are obtainable across all timescales and numbers of people to be occupied.

Obviously the savings made for smaller numbers of people, and for shorter time scales, are greater then for large numbers for long periods. This is largely due to the high cost of amortising capital expenditure items over short periods. The use of such equipment is generally provided free or on a cost-per-use basis in a business centre.

However, while the research shows that savings achieved using serviced office falls to a minimum average of 4% (see FIG 1), such a figure is likely to be from a total cost of several thousands of Pounds Sterling, and, as such, will still represent a very significant total saving indeed.

"Our research clearly demonstrates that serviced office space has now become a truly cost-effective option in all scenarios." comments Carolyn Munton, CIPS's director of marketing & communications. "Whereas five years ago our research revealed it was only really cost-effective in relatively low cost areas, such as Birmingham, or for short periods of time, this new research proves it can now achieve worthwhile long term savings too. What the research cannot put a value on, of course, is the additional flexibility provided by serviced offices compared with conventional space."

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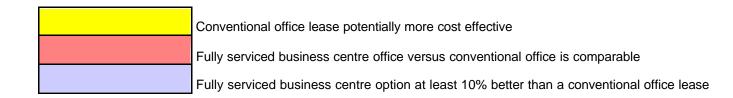


## Percentage saving achieved using serviced office space

### For: Average for 8 Centres

Number of people to be accommodated		Number of Months for which Accommodation in Needed  1 3 6 12 18 24 36									
1	78%	78%	75%	66%	66%	67%	78%				
5	61%	43%	33%	32%	39%	31%	34%				
10	57%	40%	39%	37%	33%	36%	39%				
15	52%	31%	20%	16%	13%	16%	18%				
20	53%	29%	17%	15%	12%	13%	16%				
40	51%	51% 27% 15% 11% 7% 9% 11%									
60	49%	24%	12%	8%	4%	6%	8%				

Fig 1:



### **Cost Comparison – serviced offices vs conventional office costs**

#### For: Average for 8 Centres

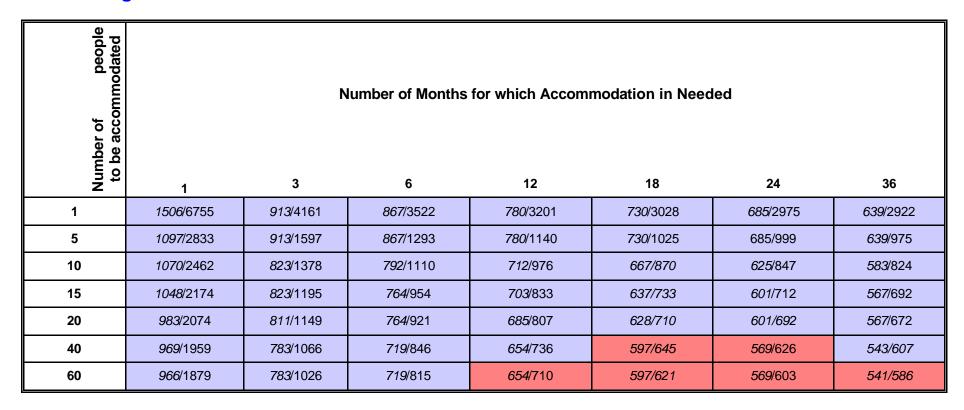


Fig 2:

#### Key:

Italicised figures are fully serviced business centre office costs, others are for conventional office leases, i.e. to provide 10 people with accommodation for 3 months would cost £823 per person per month at a serviced business centre or £1378 at a conventional office lease

The True Cost of the Flexible Office – research by the Chartered Institute of Purchasing & Supply

	OUTSOURCING THE OFFICE										
category: sum of traditional categories location: average of all locations											
NO. OF PEOPLE TO BE	3	NO. OF MONTHS FOR WHICH FACILITY IS NEEDED									
ACCOM- MODATED	1	1 3 6 12 18 24 36									
1 5	£6,755 £2,833	£4,161 £1,597	£3,522 £1,293	£3,201 £1,140	£3,028 £1,025	£2,975 £999	£2,922 £975				
10 15	£2,462 £2,174	£1,378 £1,195	£1,110 £954	£976 £833	£870 £733	£847 £712	£824 £692				
20 40	£2,074 £1,959	£2,074 £1,149 £921 £807 £710 £692 £672									
60	£1,879	£1,026	£815	£710	£621	£603	£586				

Fig 3:

	OUTSOURCING THE OFFICE										
category: Regus prices, Average of all locations											
NO. OF PEOPLE TO BE		NO. OF MONTHS FOR WHICH FACILITY IS NEEDED									
ACCOM-											
MODATED	1	3	6	12	18	24	36				
1	£1,506	£913	£867	£780	£730	£685	£639				
5	£1,097	£913	£867	£780	£730	£685	£639				
10	£1,070	£823	£792	£712	£667	£625	£583				
15	£1,048	£823	£764	£703	£637	£601	£567				
20	£983	£811	£764	£685	£628	£601	£567				
40	£969	£783	£719	£654	£597	£569	£543				
60	£966	£783	£719	£654	£597	£569	£541				

Fig 4:

ITEM	1996	2001	% inc
Leasing	£99	£265	168%
Rates & Services	£84	£106	26%
Administration	£144	£155	7%
Furniture	£167	£165	-1%
Meeting Rooms	£82	£140	71%
Acquisition	£50	£58	16%
Cleaning	£18	£105	482%
Office Equipment	£33	£56	68%
Telephone	£39	£60	55%
Electricity	£13	£10	-20%
TOTAL	£729	£1,120	54%
Serviced Office Cost	£338	£569	68%
£'s SAVING	£391	£551	
% SAVING	54%	49%	

data is for Birmingham Central, £'s per person , per month actual for 5 people over 6 months

#### **CONCLUSION**

typically, serviced offices offer savings of £6,612 per person per year in 2001 compared with £4,692 in 1996

ITEM	1996	2001	% inc
Leasing	£304	£657	116%
Rates & Services	£265	£221	-17%
Administration	£160	£240	50%
Furniture	£167	£165	-1%
Meeting Rooms	£75	£360	380%
Acquisition	£50	£58	16%
Cleaning	£34	£47	38%
Office Equipment	£33	£56	70%
Telephone	£39	£60	54%
Electricity	£13	£10	-23%
TOTAL	£1,140	£1,874	64%
Serviced Office Cost	£896	£1,748	95%
£'s SAVING	£244	£126	
% SAVING	21%	7%	

data is for London City, £'s per person , per month actual for 5 people over 6 months

#### CONCLUSION

typically, serviced offices offer savings of £1,512 per person per year in 2001 compared with £2,928 in 1996

## Percentage Saving - For: Birmingham Central

Number of people to be accommodated		Number of Months for which Accommodation in Needed  3 6 12 18 24 36								
1	91%	85%	82%	81%	82%	82%	83%			
5	77%	59%	49%	44%	44%	46%	48%			
10	73%	51%	41%	34%	34%	36%	39%			
15	71%	46%	32%	24%	23%	25%	27%			
20	70%	43%	29%	20%	19%	22%	24%			
40	68%	68%         39%         23%         14%         12%         14%         17%								
60	66%	36%	19%	9%	7%	10%	12%			

Fig 7:

Conventional office lease potentially more cost effective

Fully serviced business centre office versus conventional office is comparable

Fully serviced business centre option at least 10% better than a conventional office lease

### **Cost Comparison -**

For: Birmingham Central

Number of people to be accommodated	1	Number of Months for which Accommodation in Needed  3 6 12 18 24 36										
1	640/7068	599/3950	569/3180	539/2794	479/2620	449/2556	419/2492					
5	<i>640</i> /2790	599/1450	569/1120	539/954	479/854	449/827	419/799					
10	600/2231	<i>570</i> /1173	<i>54</i> 2/912	513/781	<i>456</i> /695	428/673	399/651					
15	600/2093	<i>570</i> /1057	542/802	513/673	<i>456</i> /590	<i>428</i> /568	399/547					
20	<i>600</i> /1970	<i>570</i> /1003	<i>54</i> 2/764	513/645	<i>456</i> /565	<i>4</i> 28/545	399/525					
40	600/1857	<i>570</i> /935	542/708	513/594	<i>456</i> /518	<i>428</i> /500	399/481					
60	600/1759	<i>570</i> /886	<i>54</i> 2/671	513/563	<i>4</i> 56/491	<i>4</i> 28/473	399/455					

Fig 8:

Key:

Italicised figures are fully serviced business centre office costs, others are for conventional office leases, i.e. to provide 10 people with accommodation for 3 months would cost £570 per person per month at a serviced business centre or £1173 at a conventional office lease

	OUTSOURCING THE OFFICE										
category: sum of traditional categories location: Birmingham Central											
NO. OF PEOPLE TO BE ACCOM-		NO. OF MONTHS FOR WHICH FACILITY IS NEEDED									
MODATED	1	3	6	12	18	24	36				
1	£7,068	£3,950	£3,181	£2,795	£2,621	£2,556	£2,492				
5	£2,791	£1,450	£1,120	£954	£855	£827	£800				
10	£2,232	£1,173	£912	£781	£695	£673	£652				
15	£2,093	£1,057	£802	£674	£590	£569	£547				
20	£1,970	£1,970 £1,003 £765 £645 £566 £546 £526									
40	£1,858	£936	£708	£594	£519	£500	£481				
60	£1,760	£887	£672	£564	£491	£473	£455				

Fig 9:

	OUTSOURCING THE OFFICE											
category: Regus prices, Birmingham Central												
NO. OF												
PEOPLE		NO. OF MONTHS FOR										
то ве		WHICH FACILITY IS NEEDED										
ACCOM-												
MODATED	1	3	6	12	18	24	36					
1	£640	£599	£569	£539	£479	£449	£419					
5	£640	£599	£569	£539	£479	£449	£419					
10	£600	£570	£542	£513	£456	£428	£399					
15	£600	£570	£542	£513	£456	£428	£399					
20	£600	£570	£542	£513	£456	£428	£399					
40	£600	£570	£542	£513	£456	£428	£399					
60	£600	£570	£542	£513	£456	£428	£399					

Fig 10:

#### **OUTSOURCING THE OFFICE**

category: diy leasing (rental costs only)

location: Birmingham Central

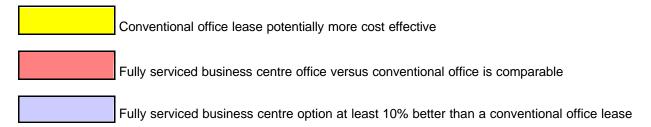
NO. OF PEOPLE TO BE	NO. OF SQUARE FEET	NO. OF MONTHS FOR WHICH FACILITY IS NEEDED									
ACCOM-	TO BE			_							
MODATED	NEEDED	1	3	6	12	18	24	36			
1	110	£275	£275	£275	£275	£229	£229	£229			
5	530	£265	£265	£265	£265	£221	£221	£221			
10	1020	£255	£255	£255	£255	£213	£213	£213			
15	1480	£247	£247	£247	£247	£206	£206	£206			
20	1905	£238	£238	£238	£238	£198	£198	£198			
40	3580	£224	£224	£224	£224	£186	£186	£186			
60	5280	£220	£220	£220	£220	£183	£183	£183			

Fig 11:

## Percentage Saving - For: Bristol Central

Number of people to be accommodated	1	Number of Months for which Accommodation in Needed  1 3 6 12 18 24 36										
1	87%	87%	84%	83%	83%	84%	85%					
5	81%	63%	53%	50%	48%	49%	51%					
10	77%	56%	46%	43%	39%	41%	43%					
15	75%	52%	38%	33%	28%	30%	31%					
20	74%	49%	35%	30%	25%	27%	29%					
40	72%	45%	29%	23%	16%	18%	20%					
60	71%	42%	26%	20%	14%	16%	18%					

Fig 12:



## **Cost Comparison - For: Bristol Central**

Number of people to be accommodated	Number of Months for which Accommodation in Needed  1 3 6 12 18 24 36										
1	900/6863	505/3745	480/2975	<i>4</i> 29/2590	404/2423	379/2359	354/2294				
5	500/2702	505/1361	<i>480</i> /1031	429/865	404/773	379/745	<i>354</i> /718				
10	<i>500</i> /2162	<i>4</i> 81/1103	<i>4</i> 57/842	409/711	385/632	<i>361</i> /610	337/689				
15	500/2029	481/993	457/738	<i>409</i> /610	385/533	361/512	337/490				
20	<i>500</i> /1911	<i>4</i> 81/944	<i>457</i> /706	409/586	<i>385</i> /513	361/494	337/473				
40	500/1792	<i>4</i> 81/870	<i>4</i> 57/643	409/528	<i>385</i> /459	361/440	337/421				
60	500/1708	481/835	<i>457</i> /620	409/512	385/445	361/427	337/409				

Fig 13: Key:

Italicised figures are fully serviced business centre office costs, others are for conventional office leases, i.e. to provide 10 people with accommodation for 3 months would cost £481 per person per month at a serviced business centre or £1103 at a conventional office lease

OUTSOURCING THE OFFICE											
category: sum of traditional categories											
location:	Bristol Cen	tral									
NO. OF											
PEOPLE			NO. O	F MONTHS	FOR						
TO BE		WHICH FACILITY IS NEEDED									
ACCOM-											
MODATED	1	3	6	12	18	24	36				
1	£6,863	£3,746	£2,976	£2,590	£2,423	£2,359	£2,295				
5	£2,702	£1,361	£1,031	£866	£773	£746	£718				
10	£2,162	£1,103	£843	£712	£633	£611	£589				
15	£2,030	£994	£739	£611	£533	£512	£491				
20	£1,912	£945	£706	£587	£513	£494	£474				
40	£1,792	£870	£643	£529	£460	£441	£422				
60	£1,708	£835	£620	£512	£446	£428	£410				

Fig 14:

	OUTSOURCING THE OFFICE											
category:	Regus prices, Bristol Central											
NO. OF												
PEOPLE		NO. OF MONTHS FOR										
то ве			WHICH F	ACILITY IS	NEEDED							
ACCOM-												
MODATED	1	3	6	12	18	24	36					
1	£900	£505	£480	£429	£404	£379	£354					
5	£500	£505	£480	£429	£404	£379	£354					
10	£500	£481	£457	£409	£385	£361	£337					
15	£500	£481	£457	£409	£385	£361	£337					
20	£500	£481	£457	£409	£385	£361	£337					
40	£500	£481	£457	£409	£385	£361	£337					
60	£500	£481	£457	£409	£385	£361	£337					

Fig 16:

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category: diy leasing (rental costs only)

location: Bristol Central

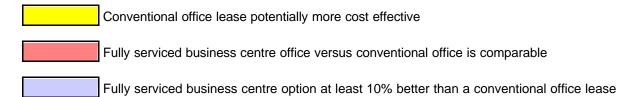
NO. OF PEOPLE TO BE ACCOM- MODATED	NO. OF SQUARE FEET TO BE NEEDED	NO. OF MONTHS FOR WHICH FACILITY IS NEEDED  1 3 6 12 18 24 36								
. WODATED		2221	1	1	ı	-				
1	110	£231	£231	£231	£231	£193	£193	£193		
5	530	£223	£223	£223	£223	£186	£186	£186		
10	1020	£214	£214	£214	£214	£179	£179	£179		
15	1480	£207	£207	£207	£207	£173	£173	£173		
20	1905	£200	£200	£200	£200	£167	£167	£167		
40	3580	£188	£188	£188	£188	£157	£157	£157		
60	5280	£185	£185	£185	£185	£154	£154	£154		

Fig 17:

# Percentage Saving - For: Edinburgh Central

Number of people to be accommodated		Number of Months for which Accommodation in Needed									
	1	3	6	12	18	24	36				
1	82%	82%	79%	79%	79%	80%	81%				
5	72%	53%	43%	41%	38%	40%	42%				
10	65%	46%	35%	33%	29%	32%	34%				
15	62%	40%	26%	23%	17%	20%	22%				
20	60%	37%	23%	20%	14%	17%	20%				
40	57%	57% 31% 16% 11% 5% 7% 10%									
60	55%	29%	13%	9%	2%	5%	8%				

Fig 18:



## **Cost Comparison -**

For: Edinburgh Central

Number of people to be accommodated		Number of Months for which Accommodation in Needed  1 3 6 12 18 24 36										
	1	3	· ·	12		24	30					
1	1285/7164	<i>714</i> /4047	678/3277	607/2891	571/2710	353/2646	500/2581					
5	<i>815</i> /2861	<i>714</i> /1520	678/1190	607/1024	<i>571</i> /918	353/890	<i>500</i> /863					
10	<i>815</i> /2312	680/1252	646/992	578/861	<i>544</i> /768	510/746	476/725					
15	<i>815</i> /2165	680/1129	646/874	578/745	<i>544</i> /655	510/634	<i>476</i> /612					
20	<i>815</i> /2045	680/1078	<i>646</i> /840	578/720	<i>544</i> /634	510/614	476/594					
40	<i>815</i> /1914	680/992	680/992         646/765         578/651         544/569         510/550         476/53									
60	<i>815</i> /1827	680/954	<i>646</i> /740	578/632	<i>544</i> /553	510/535	476/517					

Fig 19:

Key:

Italicised figures are fully serviced business centre office costs, others are for conventional office leases, i.e. to provide 10 people with accommodation for 3 months would cost £680 per person per month at a serviced business centre or £1252 at a conventional office lease

OUTSOURCING THE OFFICE											
category: sum of traditional categories											
	Edinburgh	Central									
NO. OF											
PEOPLE				F MONTH		_					
TO BE		WHICH FACILITY IS NEEDED									
ACCOM-											
MODATED	1	3	6	12	18	24	36				
1	£7,165	£4,047	£3,277	£2,892	£2,710	£2,646	£2,582				
5	£2,861	£1,520	£1,190	£1,025	£918	£891	£863				
10	£2,312	£1,253	£992	£862	£769	£747	£725				
15	£2,165	£1,129	£874	£746	£656	£634	£613				
20	£2,046	£1,079	£840	£721	£635	£615	£595				
40	£1,914	£992	£765	£651	£570	£551	£532				
60	£1,828	£955	£740	£632	£554	£536	£518				

Fig 20:

OUTSOURCING THE OFFICE											
category:	category: Regus prices, Edinburgh Central										
NO. OF PEOPLE	NO. OF MONTHS FOR										
TO BE ACCOM-	WHICH FACILITY IS NEEDED										
MODATED	1	3	6	12	18	24	36				
1	£1,285	£714	£678	£607	£571	£535	£500				
5	£815	£714	£678	£607	£571	£535	£500				
10	£815	£680	£646	£578	£544	£510	£476				
15	£815	£680	£646	£578	£544	£510	£476				
20	£815	£680	£646	£578	£544	£510	£476				
40	£815	£815 £680 £646 £578 £544 £510 £476									
60	£815	£680	£646	£578	£544	£510	£476				

Fig 21:

### **OUTSOURCING THE OFFICE**

category: diy leasing (rental costs only)

location: Edinburgh Central

NO. OF PEOPLE TO BE ACCOMM-	NO. OF SQUARE FEET TO BE	NO. OF MONTHS FOR WHICH FACILITY IS NEEDED									
ODATED	NEEDED	1	1 3 6 12 18 24 36								
1	110	£319	£319	£319	£319	£266	£266	£266			
5	530	£307	£307	£307	£307	£256	£256	£256			
10	1020	£296	£296	£296	£296	£247	£247	£247			
15	1480	£286	£286	£286	£286	£238	£238	£238			
20	1905	£276	£276	£276	£276	£230	£230	£230			
40	3580	£260	£260	£260	£260	£216	£216	£216			
60	5280	£255	£255	£255	£255	£213	£213	£213			

Fig 22:

## Percentage Saving - For: Leeds Central

Number of people to be accommodated		Number of Months for which Accommodation in Needed  3 6 12 18 24 36									
1	1 87%	87%	85%	84%	84%	85%	86%				
·	07 /6	07 76	0070	0470	0470	00%	0076				
5	75%	65%	57%	55%	51%	53%	54%				
10	69%	60%	51%	49%	45%	47%	49%				
15	68%	55%	44%	40%	34%	36%	38%				
20	67%	% 54% 42% 39% 33% 35% 37%									
40	66%	66% 50% 38% 34% 27% 29% 31%									
60	66%	48%	34%	30%	23%	25%	27%				

Fig 23:

Conventional office lease potentially more cost effective

Fully serviced business centre office versus conventional office is comparable

Fully serviced business centre option at least 10% better than a conventional office lease

## **Cost Comparison - For: Leeds Central**

Number of people to be accommodated	1	Number of Months for which Accommodation in Needed  1 3 6 12 18 24 36										
1	935/6978	494/3861	469/3091	420/2705	395/2514	370/2450	346/2386					
5	704/2763	494/1422	469/1093	420/927	395/812	370/784	346/756					
10	682/2234	470/1175	<i>447</i> /914	400/784	376/682	353/661	329/639					
15	660/2091	470/1055	447/800	400/671	376/573	353/552	329/530					
20	<i>649</i> /1978	<i>470</i> /1011	447/772	400/653	376/559	353/539	329/519					
40	627/1869	7/1869 470/947 447/720 400/606 376/517 353/498 329/479										
60	606/1768	470/895	447/680	400/572	376/486	353/468	329/451					

Fig 24:

Key:

Italicised figures are fully serviced business centre office costs, others are for conventional office leases, i.e. to provide 10 people with accommodation for 3 months would cost £470 per person per month at a serviced business centre or £1175 at a conventional office lease

	OUTSOURCING THE OFFICE										
category:sum of traditional categories											
location:	location: Leeds Central										
NO. OF											
PEOPLE			NO. O	F MONTH	S FOR						
то ве		WHICH FACILITY IS NEEDED									
ACCOM-											
MODATED	1	3	6	12	18	24	36				
1	£6,979	£3,861	£3,091	£2,706	£2,515	£2,451	£2,387				
5	£2,764	£1,423	£1,093	£927	£812	£785	£757				
10	£2,235	£1,175	£915	£784	£683	£661	£639				
15	£2,091	£1,055	£800	£672	£574	£552	£531				
20	£1,978	£1,011	£773	£653	£559	£540	£520				
40	£1,870	£948	£720	£606	£518	£499	£480				
60	£1,768	£895	£681	£573	£487	£469	£451				

Fig 25:

OUTSOURCING THE OFFICE										
category:	gory: Regus prices, Leeds City									
NO. OF										
PEOPLE		NO. OF MONTHS FOR								
то ве	WHICH FACILITY IS NEEDED									
ACCOM-										
MODATED	1	3	6	12	18	24	36			
1	£935	£494	£469	£420	£395	£370	£346			
5	£704	£494	£469	£420	£395	£370	£346			
10	£682	£470	£447	£400	£376	£353	£329			
15	£660	£470	£447	£400	£376	£353	£329			
20	£649	£470	£447	£400	£376	£353	£329			
40	£627	£470	£447	£400	£376	£353	£329			

Fig 26:

### **OUTSOURCING THE OFFICE**

category: diy leasing rental costs only

location: Leeds Central

NO. OF	NO. OF									
PEOPLE	SQUARE	NO. OF MONTHS FOR								
то ве	FEET		WHICH FACILITY IS NEEDED							
ACCOM-	TO BE									
MODATED	NEEDED	1	3	6	12	18	24	36		
1	110	£220	£220	£220	£220	£183	£183	£183		
5	530	£212	£212	£212	£212	£177	£177	£177		
10	1020	£204	£204	£204	£204	£170	£170	£170		
15	1480	£197	£197	£197	£197	£164	£164	£164		
20	1905	£191	£191	£191	£191	£159	£159	£159		
40	3580	£179	£179	£179	£179	£149	£149	£149		
60	5280	£176	£176	£176	£176	£147	£147	£147		

Fig 27:

### **Percentage Saving -**

For: London Central (Berkeley Sq)

Number of people to be accommodated	4	Number of Months for which Accommodation in Needed									
1	63%	61%	68%	69%	69%	70%	62%				
5	54%	24%	15%	16%	12%	16%	20%				
10	50%	36%	14%	16%	12%	16%	20%				
15	46%	17%	12%	13%	-3%	1%	6%				
20	44%	14%	-1%	1%	1%	-1%	4%				
40	39%	7%	7%	4%	3%	3%	3%				
60	37%	3%	4%	1%	1%	1%	1%				

Fig

Conventional office lease potentially more cost effective

Fully serviced business centre office versus conventional office is comparable

Fully serviced business centre option at least 10% better than a conventional office lease

# Cost Comparison - For: London Central (Berkeley Sq)

Number of people to be accommodated	1	Number of Months for which Accommodation in Needed  1 3 6 12 18 24 36									
1	<i>3264</i> /8809	1668/5691	<i>1584</i> /4921	1417/4535	1334/4288	1251/4244	1167/4159				
5	1610/3524	1668/2183	<i>1584</i> /1853	1417/1687	<i>1334</i> /1517	1251/1490	1167/1462				
10	1450/2922	1373/1862	1378/1602	1233/1471	1160/1317	1088/1295	1015/1273				
15	<i>1450</i> /2694	1373/1658	1378/1403	1233/1275	1160/125	1088/1104	1015/1083				
20	1450/2567	1373/1600	1378/1362	1233/1242	1088/1099	1088/1079	<i>1015</i> /1059				
40	<i>1450</i> /2391	1373/1469	1160/1242	1088/1128	960/993	943/974	925/955				
60	1450/2296	1373/1423	1160/1208	1088/1100	960/969	943/951	925/933				

#### Key:

Italicised figures are fully serviced business centre office costs, others are for conventional office leases, i.e. to provide 10 people with accommodation for 3 months would cost £1370 per person per month at a serviced business centre or £1862 at a conventional office lease

	OUTSOURCING THE OFFICE									
category:sum of traditional categories location:London Central (Berkeley Sq)										
NO. OF PEOPLE TO BE ACCOM-	NO. OF MONTHS FOR WHICH FACILITY IS NEEDED									
MODATED	1	3	6	12	18	24	36			
1	£8,809	£5,691	£4,921	£4,535	£4,288	£4,224	£4,159			
5	£3,524	£2,183	£1,853	£1,687	£1,517	£1,490	£1,462			
10	£2,922	£1,862	£1,602	£1,471	£1,317	£1,295	£1,273			
15	£2,694	£1,658	£1,403	£1,275	£1,125	£1,104	£1,083			
20	£2,567	£1,600	£1,362	£1,242	£1,099	£1,079	£1,059			
40	£2,391	£1,469	£1,242	£1,128	£993	£974	£955			
60	£2,296	£1,423	£1,208	£1,100	£969	£951	£933			

Fig

OUTSOURCING THE OFFICE										
category: Regus prices, London Central (Berkeley Sq)										
NO. OF PEOPLE	NO. OF MONTHS FOR									
то ве		WHICH FACILITY IS NEEDED								
ACCOM-										
MODATED	1	3	6	12	18	24	36			
1	£3,264	£1,668	£1,584	£1,417	£1,334	£1,251	£1,167			
5	£1,610	£1,668	£1,584	£1,417	£1,334	£1,251	£1,167			
10	£1,450	£1,373	£1,378	£1,233	£1,160	£1,088	£1,015			
15	£1,450	£1,373	£1,378	£1,233	£1,160	£1,088	£1,015			
20	£1,450	£1,373	£1,378	£1,233	£1,088	£1,088	£1,015			
40	£1,450	£1,373	£1,160	£1,088	£960	£943	£925			
60	£1,450	£1,373	£1,160	£1,088	£960	£943	£925			

Fig

### **OUTSOURCING THE OFFICE**

category: diy leasing (rental costs only)

location: London Central

NO. OF PEOPLE TO BE ACCOM-	NO. OF SQUARE FEET TO BE	NO. OF MONTHS FOR WHICH FACILITY IS NEEDED								
MODATED	NEEDED	1	3	6	12	18	24	36		
1	110	£715	£715	£715	£715	£596	£596	£596		
5	530	£689	£689	£689	£689	£574	£574	£574		
10	1020	£663	£663	£663	£663	£552	£552	£552		
15	1480	£641	£641	£641	£641	£534	£534	£534		
20	1905	£619	£619	£619	£619	£516	£516	£516		
40	3580	£582	£582	£582	£582	£485	£485	£485		
60	5280	£572	£572	£572	£572	£477	£477	£477		

Fig

### **Percentage Saving -**

For: London City (Wood St)

Number of people to be accommodated	1	Number of Months for which Accommodation in Needed									
1	72%	68%	65%	66%	66%	68%	69%				
5	29%	17%	7%	8%	5%	9%	13%				
10	13%	12%	3%	5%	0%	5%	10%				
15	12%	2%	6%	-3%	6%	8%	7%				
20	27%	4%	2%	5%	3%	4%	4%				
40	22%	10%	3%	4%	3%	4%	3%				
60	18%	7%	0%	0%	0%	1%	1%				

Fig

Conventional office lease potentially more cost effective

Fully serviced business centre office versus conventional office is comparable

Fully serviced business centre option at least 10% better than a conventional office lease

### **Cost Comparison -**

For: London City (Wood St)

Number of people to be accommodated	Number of Months for which Accommodation in Needed  1 3 6 12 18 24 36									
1	2500/8830	1840/5712	1748/4942	<i>1564</i> /4556	<i>147</i> 2/4314	1380/4250	1288/4186			
5	2500/3545	1840/2204	1748/1874	<i>1564</i> /1708	1472/1544	1380/1516	<i>1288</i> /1488			
10	2500/2886	1600/1827	<i>1520</i> /1566	1360/1435	1280/1286	1200/1265	1120/1243			
15	2350/2676	<i>1600</i> /1640	1300/1385	1290/1257	1040/1112	<i>1005</i> /1091	<i>990</i> /1069			
20	1840/2530	<i>1500/</i> 1563	1300/1325	1150/1205	1040/1067	1005/1047	990/1027			
40	1840/2347	1280/1425	<i>1160</i> /1198	<i>1045</i> /1083	920/953	900/934	<i>885</i> /915			
60	1840/2245	1280/1373	<i>1160</i> /1158	<i>1045</i> /1050	920/923	900/905	875/887			

Fig Key:

Italicised figures are fully serviced business centre office costs, others are for conventional office leases, i.e. to provide 10 people with accommodation for 3 months would cost £1600 per person per month at a serviced business centre or £1827 at a conventional office lease

OUTSOURCING THE OFFICE										
category: sum of traditional categories location: London City (Wood St)										
	London C	ity (Woo	d St)							
NO. OF										
PEOPLE			NO. OF	MONTH	S FOR					
TO BE		WHICH FACILITY IS NEEDED								
ACCOM-										
MODATED	1	3	6	12	18	24	36			
1	£8,830	£5,712	£4,942	£4,556	£4,314	£4,250	£4,186			
5	£3,545	£2,204	£1,874	£1,708	£1,544	£1,516	£1,488			
10	£2,886	£1,827	£1,566	£1,435	£1,286	£1,265	£1,243			
15	£2,676	£1,640	£1,385	£1,257	£1,112	£1,091	£1,069			
20	£2,530	£1,563	£1,325	£1,205	£1,067	£1,047	£1,027			
40	£2,347	£1,425	£1,198	£1,083	£953	£934	£915			
60	£2,245	£1,373	£1,158	£1,050	£923	£905	£887			

Fig

### **OUTSOURCING THE OFFICE**

category: Regus prices, City of London (Wood St)												
NO. OF												
PEOPLE			NO. OF	MONTH	S FOR							
то ве		W	HICH FA	CILITY	S NEEDE	D						
ACCOM-												
MODATED	1	3	6	12	18	24	36					
1	£2,500	£1,840	£1,748	£1,564	£1,472	£1,380	£1,288					
5	£2,500	£1,840	£1,748	£1,564	£1,472	£1,380	£1,288					
10	£2,500	£1,600	£1,520	£1,360	£1,280	£1,200	£1,120					
15	£2,350	£1,600	£1,300	£1,290	£1,040	£1,005	£990					
20	£1,840	£1,840 £1,500 £1,300 £1,150 £1,040 £1,005 £990										
40	£1,840	£1,280	£1,160	£1,045	£920	£900	£885					
60	£1,840	£1,280	£1,160	£1,045	£920	£900	£875					

Fig

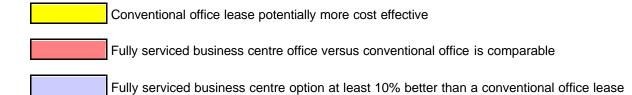
## **OUTSOURCING THE OFFICE**

	diy leasing (rental costs only)							
location:	London City	1						
NO. OF	NO. OF							
PEOPLE	SQUARE			NO.	OF MONTHS	FOR		
TO BE	FEET			WHICH	FACILITY IS	NEEDED		
ACCOM-	то ве							
MODATED	NEEDED	1	3	6	12	18	24	36
1	110	£682	£682	£682	£682	£568	£568	£568
5	530	£657	£657	£657	£657	£548	£548	£548
10	1020	£632	£632	£632	£632	£527	£527	£527
15	1480	£612	£612	£612	£612	£510	£510	£510
20	1905	£591	£591	£591	£591	£492	£492	£492
40	3580	£555	£555	£555	£555	£462	£462	£462
60	5280	£546	£546	£546	£546	£455	£455	£455

## **Percentage Saving -**

## **For: Manchester Airport**

Number of people to be accommodated		Number of Months for which Accommodation in Needed											
	1	1 3 6 12 18 24 36											
1	85%	84%	82%	81%	81%	82%	83%						
5	67%	55%	44%	41%	39%	40%	42%						
10	59%	48%	36%	33%	30%	32%	34%						
15	56%	42%	26%	20%	15%	17%	20%						
20	54%												
40	50%												
60	48%	31%	12%	6%	-1%	2%	5%						



## **Cost Comparison -**

**For: Manchester Airport** 

Number of people to be accommodated	1	Number of Months for which Accommodation in Needed  1 3 6 12 18 24 36											
1	1080/7097	1080/7097 624/3979 593/3209 531/2824 499/2660 468/2596 437/2532											
5	900/2738	<i>624</i> /1397	593/1067	531/901	<i>4</i> 99/812	468/785	437/757						
10	900/2204	<i>594</i> /1144	565/884	505/753	476/677	446/655	<i>416</i> /634						
15	900/2053	<i>594</i> /1017	565/762	505/634	476/560	446/538	416/517						
20	900/1942	<i>594</i> /975	565/737	505/617	476/547	446/527	416/507						
40	900/1817	900/1817 594/895 565/668 505/554 476/487 446/468 416/449											
60	900/1732	<i>594</i> /859	565/645	505/537	476/473	<i>446</i> /455	416/437						

#### Key:

Italicised figures are fully serviced business centre office costs, others are for conventional office leases, i.e. to provide 10 people with accommodation for 3 months would cost £594 per person per month at a serviced business centre or £1144 at a conventional office lease

	OUTSOURCING THE OFFICE										
category:sum of traditional categories											
location:	location: Manchaster Airport										
NO. OF											
PEOPLE			NO. OF	MONTH	IS FOR						
TO BE		WI	HICH FA	CILITY I	S NEED	ED					
ACCOM-											
MODATED	1	3	6	12	18	24	36				
1	£7,097	£3,980	£3,210	£2,824	£2,661	£2,597	£2,532				
5	£2,738	£1,397	£1,067	£902	£813	£785	£758				
10	£2,204	£1,145	£884	£754	£678	£656	£634				
15	£2,053	£1,017	£762	£634	£560	£539	£518				
20	£1,943	£1,943 £975 £737 £617 £547 £527 £508									
40	£1,817	£1,817 £895 £668 £554 £488 £469 £450									
60	£1,733	£860	£645	£537	£473	£455	£437				

OUTSOURCING THE OFFICE												
category: Regus prices, Manchester Airport												
NO. OF	NO. OF											
PEOPLE			NO. OF	MONTH	IS FOR							
то ве		WH	ICH FA	CILITY I	S NEED	ED						
ACCOM-												
MODATED	1	3	6	12	18	24	36					
1	£1,080	£624	£593	£531	£499	£468	£437					
5	£900	£624	£593	£531	£499	£468	£437					
10	£900	£594	£565	£505	£476	£446	£416					
15	£900	£594	£565	£505	£476	£446	£416					
20	£900	£594	£565	£505	£476	£446	£416					
40	£900	£900 £594 £565 £505 £476 £446 £416										
60	£900	£594	£565	£505	£476	£446	£416					

## **OUTSOURCING THE OFFICE**

category: diy leasing (rental costs only)

location: Manchaster Airport

NO. OF PEOPLE TO BE	NO. OF SQUARE FEET	NO. OF MONTHS FOR WHICH FACILITY IS NEEDED								
ACCOM-	TO BE	1 3 6 12 18 24 36								
MODATED	NEEDED		T		- <u></u>		<u> </u>			
1	110	£209	£209	£209	£209	£174	£174	£174		
5	530	£201	£201	£201	£201	£168	£168	£168		
10	1020	£194	£194	£194	£194	£162	£162	£162		
15	1480	£187	£187	£187	£187	£156	£156	£156		
20	1905	£181	£181	£181	£181	£151	£151	£151		
40	3580	£170 £170 £170 £170 £142 £142 £142								
60	5280	£167	£167	£167	£167	£139	£139	£139		

# Percentage Saving - For: Reading Business Park

Number of people to be accommodated	1	Number of Months for which Accommodation is Needed  1 3 6 12 18 24 36											
1	81%	80%	77%	77%	77%	78%	79%						
5	63%	48%	38%	37%	34%	36%	39%						
10	54%	41%	30%	29%	25%	28%	31%						
15	51%	34%	21%	18%	12%	15%	19%						
20	48%												
40	50%	0% 26% 12% 9% 3% 6% 10%											
60	47%	22%	7%	5%	-3%	1%	5%						

Fig

Conventional office lease potentially more cost effective

Fully serviced business centre office versus conventional office is comparable

Fully serviced business centre option at least 10% better than a conventional office lease

## **Cost Comparison -**

**For: Reading Business Park** 

Number of people to be accommodated	1	Number of Months for which Accommodation is Needed  1 3 6 12 18 24 36											
1	1445/7509	859/4392	816/3622	730/3236	687/3040	644/2976	<i>601</i> /2911						
5	1110/2994	<i>859</i> /1653	816/1323	730/1157	<i>6</i> 87/1036	<i>644</i> /1009	601/981						
10	1110/2435	<i>818</i> /1653	777/1115	695/984	655/878	<i>614</i> /856	573/834						
15	1110/2269	<i>818</i> /1653	777/978	<i>695</i> /850	655/747	614/725	573/704						
20	1110/2151	1110/2151         818/1184         777/946         695/826         655/727         614/707         573/687											
40	1022/2030												
60	1020/1924	<i>818</i> /1051	777/836	695/728	655/638	<i>614</i> /620	573/602						

Fig Key:

Italicised figures are fully serviced business centre office costs, others are for conventional office leases, i.e. to provide 10 people with accommodation for 3 months would cost £818 per person per month at a serviced business centre or £1653 at a conventional office lease

OUTSOURCING THE OFFICE											
category: sum of traditional categories location: Reading Business Park											
NO. OF PEOPLE TO BE ACCOM-	NO. OF MONTHS FOR WHICH FACILITY IS NEEDED										
MODATED	1	3	6	12	18	24	36				
1	£7,510	£4,392	£3,622	£3,237	£3,040	£2,976	£2,912				
5	£2,994	£1,653	£1,323	£1,157	£1,037	£1,009	£982				
10	£2,435	£1,376	£1,116	£985	£878	£857	£835				
15	£2,270	£1,234	£979	£851	£747	£726	£704				
20	£2,151	£2,151 £1,184 £946 £826 £728 £708 £688									
40	£2,030	£2,030 £1,108 £881 £767 £674 £655 £636									
60	£1,925	£1,052	£837	£729	£639	£621	£603				

OUTSOURCING THE OFFICE											
category: Regus prices, Reading Business Park											
NO. OF	10. OF										
PEOPLE		N	10. OF 1	MONTHS	FOR						
то ве		WHI	CH FAC	ILITY IS	NEEDE	D					
ACCOM-											
MODATED	1	3	6	12	18	24	36				
1	£1,445	£859	£816	£730	£687	£644	£601				
5	£1,110	£859	£816	£730	£687	£644	£601				
10	£1,110	£818	£777	£695	£655	£614	£573				
15	£1,110	£818	£777	£695	£655	£614	£573				
20	£1,110	£818	£777	£695	£655	£614	£573				
40	£1,022	£818	£777	£695	£655	£614	£573				
60	£1,020	£818	£777	£695	£655	£614	£573				

### **OUTSOURCING THE OFFICE**

category: traditional leasing (rental costs only)

location: Reading Business Park

NO. OF PEOPLE TO BE ACCOM-	NO. OF SQUARE FEET TO BE	NO. OF MONTHS FOR WHICH FACILITY IS NEEDED								
MODATED	NEEDED	1	3	6	12	18	24	36		
1	110	£407	£407	£407	£407	£339	£339	£339		
5	530	£392	£392	£392	£392	£327	£327	£327		
10	1020	£377	£377	£377	£377	£315	£315	£315		
15	1480	£365	£365	£365	£365	£304	£304	£304		
20	1905	£352	£352	£352	£352	£294	£294	£294		
40	3580	£331 £331 £331 £331 £276 £276								
60	5280	£326	£326	£326	£326	£271	£271	£271		